



MADISON COUNTY EMERGENCY MANAGEMENT AGENCY

Butch Hammack, *Director* • bhammack@madison-co.com

September 18, 2013

Lauren Watkins
135 Devlin Springs Dr.
Madison, MS 39110

Mrs. Watkins:

Our office received a Road Incident Claim on September 17, 2013 for a 2009 Honda CRV. Unfortunately, after review, the referenced claim has been denied.

- *Per the Madison County Road Claim Policy, the incident and claim, along with required paperwork must be presented within 7 days of incident. Your incident date was documented to happen 7/29/13 and your claim was filed 9/16/13.*
- *Per the Madison County Road Claim Policy, two signed quotes are required when submitting a claim.*

If you have any questions or you feel aggrieved by this decision, you have the right to appeal. All appeals must go before the Madison County Board of Supervisors during a scheduled Board meeting. You must contact the Madison County Board of Supervisor's office and request to be put on the Board's agenda.

Sincerely,

Butch Hammack
EOC Director

9.20.13 - Mrs. Watkins called Re: denial letter. She said she never was told she had 7 days. I explained that was the policy & I told her I had to go by those guidelines. I told her she could contact Vicki if she'd like to go to Board & appeal. I did explained if it was overturned, it would still have to go to insurance company to be determined due to amount being over \$1,000.00

601-859-4188 • Fax: 601-859-4743 • 125 West North Street • Post Office Box 608 • Canton, Mississippi 39046

MADISON COUNTY DEPARTMENT OF ROAD MANAGEMENT
VEHICLE /EQUIPMENT ACCIDENT FORM

9.17.13 - called Helen to verify date on report. Helen said date was correct, but they just turned in info (notes). She stated that the lady (Ms. Watkins) wasn't sure of date so she had to go back & look & see when the did work out there - Ju

Contact Person: Helen Keller Phone: 601-855-5673
Date of Accident: 7/29/2013
LOCATION OF ACCIDENT: Loring Road
TIME OF ACCIDENT: 12:00 p.m.

NARRATIVE REPORT/SUMMARY OF ACCIDENT:

Rock thrown from clipper hit passenger door of claimant's vehicle.

Driver's Name: Ball C.L. DOB: _____
Last Name, First Name MI M/D/Y

Driver's License No _____ State: _____

Address: _____

Telephone Number: Office: _____ Home: _____

Check one: County Vehicle _____ County Equipment Inventory Number M-17

Vehicle/Equipment Identification Number: ZBJH05754

Year: 2012 Make: New Holland Model: T5060

Description of Injuries, if any: none

Damages to Your Vehicle: none

Authority Notified: N/A

Were Pictures Taken: Yes No

Officer's Name: N/A Report or File Number: _____

OTHER PERSON(S) INVOLVED

Name: Lauren Watkins DOB: _____

Address: 135 Devlin Springs Drive, Madison, MS 39110

Driver's License Number: _____

Work #: 601-503-3186 (cell) Home # _____ Other # 601-503-4380 (spouse's cell)

VEHICLE INVOLVED

Is this a county vehicle/piece of equipment? yes no _____

Vehicle Identification Number: _____ Lic Plate Number: _____

Year: 2009 Make: Honda Model: CRV

Description of Injuries, if any: _____

Damages to Vehicle: damage to passenger door

Injuries: _____ Nature: _____ Fatality: _____

Hospital: _____ City: _____ State: _____

Vehicles Towed: _____

9.23.13
per Helen @ RD Dept.
Thomas stated signs were present @ time of moving. Ju

RECEIVED SEP 17 2013
Ju

NOTES:

- ^{proper} NO Claim or paperwork filed with EMA. Only one quote Rcvd w/ Rd Dept Report.
- Looks like Mrs Watkins Rcvd quote or receipt from body shop 8/19/13 - didn't forward to ~~body shop~~ Rd Dept until 9/16/13.
- Incident occurred 7/29/13 - upon Helen having to look up work tickets to get correct date because driver wasn't certain
- Per RD. Dept "Mower" signs were up.
- Per driver fax to Helen (9/16) + Rd Dept's report - one mock was thrown to passenger door. Body work shows both front & rear doors being worked on.
- Amount over \$1,000.00 ⇒ to be determined by insurance adj.

~~FAX # 601-859-5857~~

Madison County Rd. Dept.
Attn. Helen Keller

This is my quote on my Honda CRV.
I spoke with you about the tractor
in Canton, MS throwing a rock up and
hitting my car. If you have any questions
please call me or my husband.

Thanks,
Lauren + Greg
Watkins

601-503-3184 cell
601-503-4380

9/17/13 -
only 1 quote rec'd
from Watkins -
No incident report
ever filed out. Had
no knowledge of claim
until rec'd this
fax -

Jy

BARNETT'S BODY SHOP, INC

Workfile ID:

23fe0b17

264 HWY 51, RIDGELAND, MS 39157

Phone: (601) 856-0700

FAX: (601) 856-4292

Preliminary Estimate

Customer: WATKINS, LAUREN

Job Number:

Written By: Danny Graves

Insured: WATKINS, LAUREN

Policy #:

Claim #:

Type of Loss:

Date of Loss:

Days to Repair: 0

Point of Impact:

Owner:

WATKINS, LAUREN

Inspection Location:

BARNETT'S BODY SHOP, INC

264 HWY 51

RIDGELAND, MS 39157

Repair Facility

(601) 856-0700 Day

Insurance Company:

VEHICLE

Year: 2009

Body Style: 4D UTV

VIN: JHLRE38789C004565

Mileage In:

Make: HOND

Engine: 4-2.4L-FI

License:

Mileage Out:

Model: CRV 4X2 EXL

Production Date:

State:

Vehicle Out:

Color: Int:

Condition:

Job #:

TRANSMISSION

Automatic Transmission

Overdrive

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Heated Mirrors

Power Driver Seat

DECOR

Dual Mirrors

Privacy Glass

Console/Storage

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Rear Window Wiper

Telescopic Wheel

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

Auxiliary Audio Connection

Satellite Radio

CD Changer/Stacker

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Traction Control

Stability Control

Front Side Impact Air Bags

Head/Curtain Air Bags

ROOF

Electric Glass Sunroof

SEATS

Bucket Seats

Leather Seats

Heated Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Clear Coat Paint

TRUCK

Power Trunk/Gate Release

Preliminary Estimate

Customer: WATKINS, LAUREN

Job Number:

Vehicle: 2009 HOND CRV 4X2 EXL 4D UTV 4-2.4L-FI

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
REAR DOOR							
2	*	Rpr RT Door shell		0	0.00	2.0	2.1
3		Add for Clear Coat		0	0.00	0.0	0.8
4	R&I	RT Belt molding		0	0.00	0.3	0.0
5	R&I	RT Lower molding US & Japan built		0	0.00	0.3	0.0
6	R&I	RT Handle, outside w/o body color		0	0.00	0.3	0.0
7	R&I	RT R&I trim panel		0	0.00	0.4	0.0
QUARTER PANEL							
9	*	Rpr RT Quarter panel		0	0.00	1.0	2.0
10		Overlap Major Adj. Panel		0	0.00	0.0	-0.4
11		Add for Clear Coat		0	0.00	0.0	0.3
12	*	R&I RT Quarter glass Honda, Japan built w/o privacy		0	0.00	1.7	0.0
13	R&I	RT Wheel opng mldg US & Japan built		0	0.00	0.3	0.0
REAR LAMPS							
15	R&I	RT Tail lamp		0	0.00	0.3	0.0
REAR BUMPER							
17	R&I	R&I bumper cover		0	0.00	1.0	0.0
FRONT DOOR							
19	Bind	RT Door shell		0	0.00	0.0	1.1
20	R&I	RT Belt molding		0	0.00	0.3	0.0
21	R&I	RT Lower molding US & Japan built		0	0.00	0.3	0.0
22	R&I	RT Mirror assy w/o body color		0	0.00	0.4	0.0
23	R&I	RT Handle, outside w/o body color		0	0.00	0.3	0.0
24	R&I	RT R&I trim panel		0	0.00	0.5	0.0
25	#	Refn Denib and Buff		0	0.00	0.0	1.1
SUBTOTALS					0.00	9.4	7.0

Preliminary Estimate

Customer: WATKINS, LAUREN

Job Number:

Vehicle: 2009 HOND CRV 4X2 EXL 4D UTV 4-2 4L-FI

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			0.00
Body Labor	9.4 hrs @	\$ 50.00 /hr	470.00
Paint Labor	7.0 hrs @	\$ 50.00 /hr	350.00
Paint Supplies	7.0 hrs @	\$ 38.00 /hr	265.00
Body Supplies	3.0 hrs @	\$ 2.00 /hr	6.00
Subtotal			1,092.00
Sales Tax	\$ 1,092.00 @	7.0000 %	76.44
Grand Total			1,168.44
Deductible			0.00
CUSTOMER PAY			0.00
INSURANCE PAY			1,168.44

This is a preliminary estimate. Additional changes to the estimate may be required for the actual repair.

will have to
 go to insurance
 due to
 amount over
 \$1000.00

Preliminary Estimate

Customer: WATKINS, LAUREN**Job Number:**

Vehicle: 2009 HOND CRV 4X2 EXL 4D UTV 4-2.4L-FI

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARG4467, CCC Data Date 8/9/2013, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2014 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.